

1. LIEGE AIRPORT operational & commercial contacts

APOC – H24

Airport Operations Centre

Phone: + 32 4 234 87 05

SITA: LGGJLXH

e-mail: flights@liegeairport.com

SERVICE PUBLIC WALLONIE

Airport Inspection - H24

Phone: + 32 4 234 84 29

e-mail: inspection-eblg@spw.wallonie.be

SMS – Safety Office

email: sms-eblg@spw.wallonie.be

Fuel Farm – H24

Phone: +32 4 234 84 48

e-mail: fuelfarm@liegeairport.com

Fire Department – H24

Phone: +32 4 234 84 55

e-mail: serviceincedie@liegeairport.com

Head of Operations

Mr Grégory COLLIGNON

Phone: +32 4 234 87 07

e-mail: gco@liegeairport.com

Head of Commercial Cargo & Logistics

Mr Frédéric BRUN

Phone: +32 4 235 89 04

e-mail: frb@liegeairport.com

Senior Manager Cargo Sales

Mr Alexis LAPOT

Phone: +32 473 73 09 79

e-mail: alp@liegeairport.com

VP Air & Ground Services

Mr Eric GYSEN

Phone: +32 4 234 87 37

e-mail: egy@liegeairport.com

Manager Passenger Traffic Development

Mr. Leo LUGOVIC

Phone: +32 474 81 86 24

e-mail: lugovicl@liegeairport.com









2. LIEGE AIRPORT FINANCIAL DETAILS

RC : LG 172 335
TVA – VAT number : BE.0440.516.788
IBAN : BE71 1960 2923 7269
Swift code : CREG BE BB

CBC BANQUE LIEGE sa
Boulevard Piercot 35
B - 4000 LIEGE

Contact details financial team:
Phone: +32 4 234 84 11
E-mail: comptabilite@liegeairport.com

3. HANDLING AGENTS

	Cargo & Ramp handlers	Passenger handlers	General aviation handlers Business aviation handlers
	Phone: +32 4 234 84 35 +32 4 225 51 85 +32 475 961 859 E-mail: lgg.ops@aviapartner.aero Sita : LGG LHXH VHF frequency: 131.455	Phone: +32 4 234 85 35 E-mail: lggpax@aviapartner.aero Sita : LGGAPXH VHF frequency: 131.455	Aviapartner Executive Phone: +32 4 234 84 35 E-mail: lgg.executive@aviapartner.aero VHF frequency: 131.455
			ASL Fly Executive Phone: +32 43 34 06 90 E-mail: handling@aslgroup.eu
	Phone: +32 4 235 89 44 E-mail: lggduty@baservices.aero Sita: LGGCAXH		
	Phone: +32 4 234 73 98 +32 4 234 73 76 E-mail: lachsops@challenge-group.com Sita : LGGAP7X / LGGOW7X		
	Phone: +32 4 224 61 01 +32 4 224 61 00 +32 472 05 00 55 E-mail: lggcs.dutymanagers@swissport.com Sita : LGGCS8X		
	Phone: +32 4 235 82 30 +32 4 235 82 31 +32 479 79 19 15 E-mail: duty.lgg@wfs.aero Sita: CDGHQXH		
	Ramp handlers		
	Phone: +32 486 039 558 E-mail: operations@aeroservices.be		
	Phone: +32 485 44 54 05 E-mail: musty@fenair.eu		

Handling mandatory for aircraft with MTOW over 3 T except for home-based aircraft. The Liege Airport APOC flight office is responsible for the management of aircraft parking stands. Parking stands are assigned to flights based on availability, aircraft characteristics, parking stand compatibility and ground handler chosen by the customer. After landing, aircraft follow ATC instructions to proceed to their parking stand which is either located in the CPSRA or in the P0 zone. Once the aircraft has arrived on its parking stand, ground handling activities start if requested.

4. AIRPORT FEES

Airport related fees at LGG Airport are based on the MTOW (Registration Certificate) and only 3 fees are applicable:

1. A Landing fee, distinction on aircraft type (based on noise certificate) + distinction of day/night
2. A Take-off fee, distinction on aircraft type (based on noise certificate) + distinction of day/night
3. A Parking fee if applicable (see further)

At LGG Airport, there are no other charges involved. Consequently:

- o No ATC fee nor terminal navigation charge
- o No airport slot coordination fees
- o No additional concession fees
- o No security fees

Aircraft landing: 5,21€/ton with a minimum of 31,26€ per aircraft for aircraft under 6 tonnes

Aircraft take-off: 5,21€/ton with a minimum of 31,26€ per aircraft for aircraft under 6 tonnes

Aircraft parking: 5,36€/ton/24H with a minimum of 32,16€ per aircraft for aircraft under 6 tonnes

Different percentages apply based on day/night (LT) and aircraft type (quota count):

Period	Classe A	Classe B	Classe C
Flights between 7am and 10.59pm	85%	95%	105%
Flights between 11pm and 6:59am	110%	120%	130%

105% means 5% on top (not 105% on top)

130% means 30% on top (not 130% on top)

- VAT (21%) is not included in the charges
- Reference weight is the official MTOW of the aircraft
- Each part of a ton is considered as one full ton
- Each part of day is considered as one full day
- Each part of an hour is considered as one full hour
- Parking is immediately applicable as from ATA
- When parking exceeds 72 hours, the parking fee based of full fee will be doubled for the period exceeding 72 hours after ATA.

For the quota count calculation (different classes of aircrafts), please find more information on this website: [ACNAW - Quota count](#)

Please contact Alexis Lapot, Senior Manager Cargo Sales (alp@liegeairport.com) if needed.

Reductions may be granted for flying schools or training flights. Please contact our services if you need further information.

Fee for the use of passenger facilities: 9,57€ + 1,20€ (PRM fee) per local boarding passenger.
6,25€ per disembarked transit passenger

5. OPERATOR'S DOCUMENTS AND INFORMATION TO BE PROVIDED

Prior to the day of operation, the following information must be sent to:
Liege Airport APOC - flights@liegeairport.com

5.1. COMPANY CONTACTS

- Company name
- Complete invoicing address
- Ops contacts (phone, email, Sita address)
- V.A.T. (value added tax) code and number (if applicable)

5.2. OPERATOR AND AIRCRAFT CERTIFICATES

Aircraft Noise Certificate:

- for aircraft that operate to LGG for the first time
- in case of updates or changes

5.3. FLIGHT SCHEDULES

Liege Airport is a non-slot coordinated airport.

Please note that non-EU based aircraft operators who plan to operate flights to/from EBLG need to request traffic rights to the Belgian Civil Aviation Authorities. Traffic rights must be requested at least 3 business days before the actual flight date. Saturdays, Sundays and Belgian public holidays are not business days. BCAA does not have a 24hr duty officer. Operating times are Mon - Fri 9:00 - 17:00 local time. More detailed information can be found [here](#)

Non-EU airline requesting 5th or 7th freedom non-scheduled flights?

Please apply for the non-objection of the Belgian airlines as indicated on the Application Form A. Belgian airlines have 2 business days (48 hours on business days) to reply on non-objection requests. Please cc alp@liegeairport.com for your non-objection requests.

In order to ensure pro-active planning of aircraft parking stands, the following information shall imperatively be provided;

5.3.1. Applicable to CUSTOMER airlines who operate to LGG on a regular basis;

Long term planning; seasonal schedules & updates

- Scheduled date(s) of operation
- Scheduled times (STA/STD in UTC)
- Full routing (IATA airport codes)
- Aircraft types (ICAO aircraft codes)

Recipient: flights@liegeairport.com

local ground handlers email address(es)

Recurrence: bi-monthly

5.3.2. Applicable to regular CUSTOMER airlines + charter/ad-hoc CUSTOMER airlines;

Short term planning – weekly & daily updates; at least 48 hours prior to the day of operation.

- Scheduled date(s) of operation
- Scheduled times (STA/STD in UTC)
- Full routing (IATA airport codes)
- Aircraft type (ICAO aircraft codes)
- Aircraft registration

Recipients: flights@liegeairport.com

alp@liegeairport.com

local ground handlers email address(es)

Important remarks:

- The CUSTOMER commits to the provision of a realistic outbound flight schedule for every inbound flight.
- If exceptionally, no outbound flight schedule would be available at the time of schedule publication, it is imperative for the CUSTOMER to obtain authorization from the LIEGE AIRPORT APOC (flights@liegeairport.com) prior to operating the inbound flight.
- Except for daily checks and light maintenance tasks, the CUSTOMER or his local maintenance company, shall not perform any kind of technical interventions which could immobilize the aircraft and consequently delay its departure.
- The CUSTOMER shall inform the LIEGE AIRPORT APOC (flights@liegeairport.com) immediately in the event that the scheduled time cannot be respected due to unforeseen circumstances. If the parking stand would be needed for another flight, the CUSTOMER shall, on request of LIEGE AIRPORT APOC and at the latest 1 hour after the request, be able to organize the move of the aircraft to another stand (by means of a tow truck or on engine power) at their own expenses.
- If the aircraft would be grounded due to unexpected circumstances beyond control, the CUSTOMER shall inform the LIEGE AIRPORT APOC immediately providing;
 - The reason why the aircraft is grounded
 - A new realistic departure time (ETD)

5.4. FLIGHT RELATED MESSAGES

Imperatively to be provided for each flight and strictly in standard IATA format:

- For cargo flights: MVT + LDM and/or CPM + FFM
- For passenger flights: MVT + LDM + PAL/CAL/PSM

Recipients: LGG APOC: LGGJLXH (alternatively by email to LGGJLXH@sitagmail.com)
+ address(es) of the local ground handler

6. EBLG AIRPORT INFORMATION

6.1 For access to EBLG eAIP click [here](#)

6.2 For access to EBLG Notams click [here](#)

6.3 For access to the Liege Airport user manual click [here](#)

6.4 Quota count noise restriction for departing aircraft

Movements of departing jet aircraft with $QC > 30.0$ are forbidden between 23h00 and 06h59 local time. The QC is calculated using the formula $QC = 10[(B-85)/10]$, whereby "B" equals for take-off: half the sum of the certified fly-over and sideline noise levels in EPNdB of the aircraft at its MTOW.

For full text see AIP EBLG AD 2.21 - Noise Abatement Procedures – Point 1

7. FUELING

Liege Airport SA is fuel storage and into-plane agent at LGG/EBLG.

7.1 JET A1

The fuel companies listed on page 6 are active at LGG/EBLG.

For customers who do not have a contractual agreement for fuel uplift at LGG/EBLG with one of the fuel companies listed below, fuel is available at the posted airport price.
Credit card or cash payment is possible 24h/24h at the APOC.



Commercial Supply & Optimisation
Jordann HATHAWAY
Cell: +44 (0) 7920 471 310
E-mail: jordann.hathaway@bp.com
David MOSLEY
Cell: +44 (0) 7769 882 474
E-mail: david.mosley@bp.com



TOTAL BELGIUM
Spot Sales Department
Phone: +33 6 20 38 15 05
E-mail: airtotalemergency@total.com



Sales & Operations
M. Dan D LEE
Phone: +44 207 973 4200
Cell: +44 7525 731 899
E-mail: ddl@vitol.com



Q8 PETROLEUM INT'L AVIATION
Supply Operation Coordinator
M. Callum Flaherty – M Frederico FRANKE
Phone: +44 (0) 1483 737 165
Cell: +44 (0) 7768 424 114
E-mail: f.franke@q8aviation.com



Supply Team
Phone: +44 (0) 207 808 5000
E-mail: AviationPhysicalEMEA@wfscorp.com

7.2 AVGAS 100LL

AVGAS 100LL is available at LGG/EBLG. Credit card or cash payment is possible 24h/24h at the APOC.
For regular customers a fuel card for self-service can be requested to:

M. Yves Roebroek
Phone: +32 4 234 84 47
E-mail: yro@liegeairport.com